# Prior Authorization (PA) or Clinical Exception Opioid DUR Hard Reject for Above 200 MME/Day Job Aid

[Opioid DUR Hard Reject for Above 200 MME/Day](#_Toc191272656)

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**Description:** Information for when a member or prescriber calls requesting more information about Opioid DUR Hard reject for above 200 MME/day.

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| Opioid DUR Hard Reject for Above 200 MME/Day |

The patient is receiving the reject because based on their adjudication history their cumulative morphine milligram equivalent (MME) dose is over 200 MME/day, which is associated with an increased risk of opioid use disorder, overdose, and death per the CDC.  The accumulation can be due to multiple opioid prescriptions being dispensed over the same period which is causing the reject.

 The pharmacy is unable to place a PPS override for anything over 200 MME/day. The prescriber will need to submit a Prior Authorization Request or reduce the patient’s cumulative dose to less than 200 MME/day.

* If the member is without pain medication and would like a PA review to be submitted, then initiate an escalated case by calling the PA team and asking them for an escalated review. Otherwise, initiate a standard PA review case.

**Example 1: One Prescription causing the reject -** would reject for 75 or 922/88/G4

Oxycontin 40mg: 4 tabs per day = 240MME/day

**Example 2: Multiple RX being utilized over same period that in combination put them over the 200MME/day -** When all three of the below drugs are added together, they add up to 227MME/day which would trigger the HARD edit. Would reject 922, 88, & G4 - requiring a PA review.

* Oxycodone 5mg:  10 tabs per day (75MME/day)
* Hydromorphone 2mg:  4 tabs per day (32MME/day)
* Fentanyl 50mcg/hr: (120MME per day)

Claims over the 200 MME Limit will not reject with standard reject code 75 and the opioid phone number (**1-844-449-8734**). These DUR rejects will return 922/G4/88 with the opioid phone number (**1-844-449-8734**).

**Notes:**

* The DUR Override will be entered at full GPI and will apply to a specific drug strength. If the drugs are filled in a different order, another opioid could trigger the DUR reject and another DUR review will be needed.
* A member could see different outcomes experiencing a reject or denial depending on the order that the drugs are filled. In this instance, suggest to the pharmacy that they try processing the drugs in a different order to see if it would result in a paid claim.

[Top of the Document](#_top)

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**CVS Caremark:** [Prior Authorization, Exceptions, Appeals Guide (063978)](https://thesource.cvshealth.com/nuxeo/thesource/#!/view?docid=657ddfe3-27d1-4a21-8f51-8cbd3961001c)

[Customer Care Abbreviations, Definitions, and Terms (017428)](https://thesource.cvshealth.com/nuxeo/thesource/#!/view?docid=c1f1028b-e42c-4b4f-a4cf-cc0b42c91606)

[Top of the Document](#_top)

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